



Mark A. Wilson
President & CEO – Chime Solutions

Entrepreneur, **Mark A. Wilson** is the President and CEO of Chime Solutions, Inc. based in Atlanta, GA. Chime Solutions is a leading provider of business process outsourcing services, primarily focused on customer care.

Wilson has over 25 years of experience in the business information services industry, and has held senior level sales and operations management positions with companies such as D&B, ABF Freight Systems and Whirlpool Corporation. **Wilson** also served in roles responsible for strategic marketing, service process improvement and customer service within the call center and business information services industries.

Wilson's success as an entrepreneur has been highlighted most recently by his leadership with eVerifile. After acquiring eVerifile, a contractor screening company, in 2012 **Wilson** was responsible for driving double digit growth while making significant technology changes within the company. **Wilson** was also responsible for establishing eVerifile CS, a subsidiary that was focused on BPO services. **Wilson** acquired eVerifile CS in May of 2016 and merged the operation with Chime Solutions.



Prior to acquiring eVerifile, **Wilson** founded RYLA Teleservices Inc. a true start-up launched in his basement and named after his two children Ryan and Lauren. As President and Chief Executive Officer, he established RYLA as a nationally-recognized customer support and contact center with more than 3,000 employees and revenues in excess of \$100 million. **Wilson** sold the company in 2010.

Beyond growing his businesses from an operational perspective, **Wilson** focuses on building a culture within his companies. In regards to staff, he seeks to provide “the best job you’ve ever had.”

Wilson's vision and leadership has earned him a number of prestigious honors, including Ernst& Young's Entrepreneur of the Year Award ® for 2010, TiE Atlanta's 2010 Entrepreneur of the Year and induction into the Hall of Fame for the Coles College of Business at Kennesaw State University in 2014.

Wilson serves on the Georgia Kaiser Permanente Board of Directors, he is Chairman of the Wilberforce University Board of Trustees, and serves on the Kennesaw State University Coles College Advisory Board. He is a member of the Young Presidents' Organization and he also serves on the Steward Board at Turner Chapel AME Church.

A native of Arkansas, **Wilson** and his family now live in Atlanta, Georgia. He earned his degree in Business Administration and Management at Wilberforce University in Wilberforce Ohio. He is a 2016 recipient of an Honorary Doctorate from Wilberforce University and he is also a life member of Kappa Alpha Psi Fraternity.